



## Lend A Hand Drivers – Emergency Instructions

- If the emergency is in the car:
  - Call **911**
  - Call Trish – **248-6882**
- If the emergency is in the Senior's home
  - Call **911**
  - Call **248-6882** (Trish) or **312-7143** (Donna) for Senior's emergency contact.

**Drivers:** Transportation assignments should be confirmed with your client as far in advance as possible.

If the client makes any change to the original assignment, (pick-up time or destination), ask the client to call the transportation number: **312-7143**. You are asked to do the same.

Lend A Hand's insurance does not cover rides directly booked between driver and client. Therefore, please do not accept requests for rides directly from clients.